**Pest Control Treatment & Pest Control Bed Bugs**

**Definition:** Pest Control Treatment and Pest Control Bed Bugs aid in maintaining an environment free of insects such as roaches and other potential disease carriers to enhance safety, sanitation, and cleanliness of the participant’s home/or residence. The Provider must obtain an authorization from their Case Manager to designate the amount, frequency and duration of service for participants.

**Service Limits:** Pest Control Treatment Authorizations are for a maximum of one unit every other month at $45.00 per unit.

Pest Control (Bed Bugs) Authorizations are limited to one time per year at $1,000 per unit.

**Providers:** Providers must be SCDHHS enrolled providers with a Certification by Clemson University.

**Note:** Individuals receiving Residential Habilitation services may not receive Pest Control Services through the ID/RD Waiver.

**Arranging for and Authorizing Services:** Requests for Pest Control services must be approved by the SCDDSN Waiver Administration Division. The Provider will receive new authorizations only when there is a change to the authorized service amount, frequency or duration. All instructions on the authorization for service must be followed in order to be reimbursed for the pest control service. Pest control services must be completed by the provider within 14 days of acceptance of the authorization for service.

Pest Control treatments need to include both in-home and exterior treatment. All providers must go into the participant's home/or residence to inspect and treat the home environment. A responsible adult who is eighteen years of age or older must be at the participant's home/or residence at the time of the treatment or the provider will need to reschedule for a time when the responsible adult who is eighteen years of age or older will be present at the participant's home/or residence.

**Monitoring Services:** The Case Manager must monitor the service for effectiveness, usefulness and participant satisfaction. Information gathered during monitoring may lead to a change in the service, such as an increase/decrease in units authorized, change of provider, change to a more appropriate service, etc. The following guidelines should be followed when monitoring:

- Services must be monitored at least once within 2 weeks of the first service.
- Monitoring must start over as if it is the start of service any time there is a change of provider.

**Reduction, Suspension or Termination of Services:** If services are to be reduced, suspended or terminated, a written notice must be sent to the participant/representative including the details regarding the change(s) in service, the allowance for appeal, and a ten (10) calendar day waiting period (from the date that the reduction/suspension/termination form is completed) before the reduction, suspension or termination of the waiver service(s) takes effect. See Chapter 9 for specific details and procedures regarding written notification and the appeals process.