**Definition:** Services aimed at developing one’s awareness of, interaction with and/or participation in their community through exposure to and experience in the community and through teaching such concepts as self-determination, self-advocacy, socialization and the accrual of social capital. On site attendance at the licensed facility is not required to receive services that originate from the facility.

Transportation will be provided from the participant’s residence to the habilitation site when the service start time is before 12:00 Noon. Transportation will be available from the participant’s habilitation site to their residence when the service start time is after 12:00 Noon. The cost for transportation is included in the rate paid to the provider.

**Provider:** Services will be provided in or originate from facilities licensed DSN Boards and providers approved by DDSN. Community activities that originate from a facility licensed by the state will be provided and billed as Community Supports.

**Arranging for the Service:** When you determine a participant needs Community Services, they should be given a choice of providers of this service and the offering of choice must be documented. The participant and/or his/her family/guardian should be provided with a listing of enrolled providers. If there is only one available choice then this must be explained to the participant and/or his/her legal guardian and documented.

Prior to requesting Community Services to the SCDDSN Waiver Administration Division, you must first ensure the service is included on the STS. To make this change proceed to the services menu on the STS (SVMEN). Select CHGAT and enter SSN in Key 1 position. The day service that the participant is receiving will be displayed along with the activity type and how it is currently being funded. Enter the effective date (which is the enrollment date/budget begin date) and change the funding to Waiver (“W”).

Once the request is approved, Community Services can be authorized using the **Authorization for Services (ID/RD form CS-06).** The **ID/RD form CS-06** authorizes the day program to bill the local DSN Board provider for services rendered.

For participants currently attending and determined to need the kind of assistance described in the Community Services definition, **his/her plan must clearly reflect the specific assistance to be provided and the amount and frequency with which it will be provided.** Some examples of this assistance include training to learn to manage his/her own behavior, training to learn to dine independently, assistance with completion of exercises recommended by an Occupational or Physical Therapist, training to learn to interact appropriately with others, etc. For Community Services, one unit equals one-half day as indicated by the participant’s presence or absence as noted on the AAC roll book.

**Monitoring the Services:** You must monitor the effectiveness, frequency, duration, benefits, and usefulness of the service along with the participant’s/family’s satisfaction with the service. Information gathered during monitoring may lead to a change in the service, such as an increase/decrease in units authorized, change of provider, change to a more appropriate service, etc. The following criteria should be followed when monitoring Community Services:

- At least monthly for the first two months
- At least quarterly thereafter
This monitoring will be considered complete when **one or more** of the following has been conducted:

- Review of documentation of services provided for the purpose of assessing the effectiveness, frequency, duration, benefits, and usefulness of the service (i.e. review of progress)
- Conversation/discussion with the participant, participant’s family/caregiver, or Day staff member for the purpose of determining the effectiveness, frequency, duration, benefits, and usefulness of the service.
- Conversation with the service provider about the effectiveness, frequency, duration, benefits, and usefulness of the service.
- On-site observation of the service being rendered for the purpose of determining the effectiveness, frequency, duration, benefits, and usefulness of the service.

Monitorship of this service may occur during contact with the participant/family or the provider of services. It may also occur during review of written documentation such as daily logs of objectives and/or formal professional assessments. Some items to consider during monitorship include:

- Is the participant satisfied with his/her daily activity? Does the participant enjoy the work?
- Is the participant satisfied with the provider of his/her service?
- What type of training is the participant receiving? Is the participant satisfied with the training?
- Are the training areas consistent with the participant’s overall goals, wants and desires?
- Is the participant making progress in training areas identified by goals and objectives? If not, are goals and objectives reviewed and amended as needed?
- What contract is the participant working on? Is the work consistent with the training objectives?
- Does the participant earn a competitive wage?
- Where does the participant want to work?
- Is the workshop clean and safe?
- What is the participant’s attendance?
- What are the opportunities for choice given to the participant?
- Does the participant feel comfortable with staff?

**Reduction, Suspension, or Termination of Service:** If services are to be reduced, suspended, or terminated, a written notice must be forwarded to the participant or his/her legal guardian including the details regarding the change(s) in service, allowance for appeal/reconsideration, and a ten (10) calendar day waiting period before proceeding with the reduction, suspension, or termination of the waiver service(s). See **Chapter 9** for specific details and procedures regarding written notification and the appeals process.