

## WAIVER CASE MANAGEMENT SERVICES

Waiver Case Management Services are provided to those who are seeking enrollment in and receiving services through a Medicaid Home and Community Based Services (HCBS) Waiver.

Waiver Case Management Services are provided by trained professionals, called Waiver Case Managers, who have knowledge of the medical, social, educational, and other services that are available. Waiver Case Managers facilitate the person's enrollment in a HCBS Waiver, learn about each individual's specific needs, through assessment, so that he/she may plan for and facilitate the delivery of specific services to meet those needs. Waiver Case Manager's assure that services are appropriate and effective and, as needed, make referrals and/or link people to appropriate service providers.

Case Managers are employed by Disabilities and Special Needs (DSN) Boards and contracted service provider agencies that have been qualified by DDSN as providers of Case Management Services. Those who will receive Waiver Case Management Services must choose a service provider from among those available. A list of providers can be found on the DDSN web site (<https://app.ddsn.sc.gov/public/directory/landing.do>).