

Day Program Topics

The impact of this pandemic on our provider network is deep, far, and wide. The further we get into this thing the more issues rear their heads. We are committed to do all we can to address these as they arise. We are also doing all we can to be proactive, but it simply is not possible to think of all of the different angles related to this pandemic.

The statewide billing for day program services approximates \$1.3 million per week. Since most of these services are paid prospectively to providers through a band payment, SCDDSN is losing its ability to recover these costs through billable activities. Additionally, since we will be considering honoring reductions to contract unit requirements as a result of day program closures, we will not recover these funds from our provider network. As a result, the loss of billing capabilities will impact SCDDSN and the provider network at a very large scale.

Several providers have asked about a variety of day program topics. A brief recap of these follows:

1) We ask that providers do all they can to continue to provide day program services to the extent possible. We have issued guidance related to providing these services outside of the day program facility, to include services within the residential facilities. We ask that providers continue to provide day program services to the extent possible in smaller groups within the day program facility, on mobile work crews, in enclave settings, etc.

2) We are considering our ability to adjust contract unit requirements for day program closures. More information on this will be forthcoming. We do ask that each provider still do all they can to provide these services.

3) Many providers are continuing to provide day program services to individuals. For those providers providing day program services in alternative locations, we ask that you take extra

steps to ensure that staff responsible for completing the DSAL are capturing day program services being provided outside the traditional day program settings. With the effort providers are making to continue these services, we want to ensure that we are able to monetize the effort.

4) We ask providers to submit their DSAL documents as soon as possible after the month end. It is imperative that we be able to assess our lost revenues as soon as possible since we do not have the ability to assess the level of ongoing billable

activities. As we project the impact of the pandemic on our provider network, it is imperative that we be able to project our cash flows. Please also submit your RESLOGs for DDSN to get an accurate picture of the financial impact and make plans going forward.

Thank you for your assistance as we navigate all of these matters together.