



**DDSN Executive Memo**

**TO: EXECUTIVE DIRECTORS, DSN BOARDS  
CEOS, CONTRACTED SERVICE PROVIDERS  
CASE MANAGEMENT  
REGIONAL CENTER DIRECTORS (FOR DISSEMINATION)**

**FROM: SUSAN KREH BECK, ED.S., LPES, NCSP, ASSOCIATE STATE DIRECTOR, POLICY  
RUFUS BRITT, ASSOCIATE STATE DIRECTOR, OPERATIONS**

**DATE: NOVEMBER 13, 2019**

**RE: Out-stationed Worker Changes/Medicaid Enrollment**

Effective November 18, 2019, the Department of Health and Human Services (DHHS) has changed the way requests for information for Medicaid Eligibility will be processed. Requests for status updates related to Medicaid Eligibility for individuals in DDSN Managed Waivers or DDSN ICF/IIDs will be directed through a new Liaison Center. Forms 118A and 181 will still be sent directly to the out-stationed workers but requests for status updates will follow the procedures outlined below. The 1282 Form granting permission for DHHS to share information with indicated parties will still be required.

Contact the Nursing Home Provider Liaison Center at:

Phone: 1-877-797-5409

8:00am-5:00pm (Monday-Friday)

OR

Email: NursingHomePLC@bcbsc.com

Subject line: (Site/Provider Name), NHPLC Team # (\*See map for Team Assignment)

Example: Whitten Center, Team #9

**NHPLC Team 9:**

- Whitten Center
- Pee Dee
- Region 1 Case Managers
- Region 4 Case Managers

**NHPLC Team 14:**

- Midlands Center
- Coastal Center
- Region 2 Case Managers
- Region 3 Case Managers

