



Some basic individual rights when applying for and participating in SC Vocational Rehabilitation services:

- Individuals, including transition-age youth, always have a right to apply for services no matter the significance of the disability or any of their circumstances.
- The process to determine someone eligible for SCVRD services should not take longer than 60 days (unless there is an extension that the individual is informed of or the individual is entering a Trial Work Experience).
- If an applicant has to go through a Trial Work Experience (TWE) to determine eligibility for SCVRD services, they must go through at least two TWEs unless the first TWE is successful. The applicant must be given accommodations for the TWE including access to a job coach. The counselor must provide “clear and convincing evidence” that the applicant would not benefit from SCVRD in terms of an employment outcome and must be referred to other agencies.
- The Individual Plan for Employment (IPE) must be made in agreement with the individual and the counselor.
- The individual has the right to deny or not participate in any SCVRD services that the counselor recommends.
- If the individual is employed, they must sign off on that case closure indicating no services are needed at the present moment.

How Able SC can help individual individuals with employment advocacy with SCVRD:

- Assist individuals and their families with understanding their rights and the full array of SCVRD services, including supported and customized employment.
- Teach individuals how to advocate for employment services through SCVRD.
- Attend meetings with the individual and SCVRD staff to try to resolve barriers and concerns.
- When service barriers are not being addressed appropriately or timely at the local SCVRD office, take those concerns to the SCVRD state office.
- Assist individuals with filing an SCVRD complaint through the Client Assistance Program (CAP)
- Document ongoing systemic barriers and take those concerns to SCVRD state office. Offer up best practices from other states on how to resolve those barriers. Take those barriers to VR’s technical assistance providers (VR TA Center for Quality Management, previously WINTAC)

To contact Able SC, please call 1.800.681.6805

Note: Able SC can and already does assist many DDSN-served individuals with benefits counseling if they are concerned about how working will impact their benefits. Due to new rules with Social Security, these individuals must go through the Ticket to Work Hotline first (1-866-968-7842 / 1-866-833-2967 (TTY)) to be referred to Able SC’s Work Incentives Planning and Assistance (WIPA) Program unless they are already involved with our WIPA program.