

DDSN Executive Memo

TO: DIRECTORS OF DSN BOARDS CEOS OF CONTRACTED PROVIDERS CASE MANAGER SUPERVISORS

FROM: SUSAN KREH BECK, ED.S., LPES, NCSP, ASSOCIATE STATE DIRECTOR, POLICY

DATE: MAY 12, 2020

RE: National Code Transition Changes and Announcement of May 20, 2020, at 1:30 pm Skype Meeting

This memo includes essential information regarding the upcoming Medicaid code changes that will occur on July 1, 2020. While some actions will be required by Case Managers in advance of this change, the information will also be useful for financial staff to understand possible future changes in reporting of billing data.

Services Affected

As part of this change, services that had South Carolina specific Medicaid billing codes are being updated to national codes on July 1, 2020. The full list of codes and services affected is on the Attachment to this Memo. With this change in code, for some services, there may also be a change in the unit of measure. Services that are changing from one hour units to 15 minute units will require action on the part of Case Managers. These services include:

- Attendant Care
- Adult Companion Services
- Employment Services Individual
- Hourly Residential Habilitation (SLP-I)
- Respite

Required Action

DDSN has worked closely with Therap over the past several months to ensure that as much of this process as possible is automated. Therefore, no action will be needed for the majority of the cases in order to change the plan and authorizations that are currently issued in Therap. Case Managers will be required to reissue any paper authorizations that are affected as well as the authorization for some "unique situations" in Therap (such as yearly authorizations).

On May 15, 2020, Therap will update all approved plans affected by these changes, updating the units with an effective date of July 1, 2020. When Case Managers login after May 15, 2020, they will see a new funding line on their plans indicating an increase in the number of units (it will now take four (4) units to equal one (1) hour). Therap will also adjust and approve any authorizations that are authorized for weekly or monthly frequency. If the plan and authorization are issued as a yearly frequency, then Case Managers will have to manually adjust the plan.

After May 15, 2020, all plans or plan changes approved in Therap must take the code/unit change into account when adding to the plan and authorizing. For example: A new plan completed on June 1, 2020, will have one (1) month of hourly unit respite and then will need to create a new line on the plan for July 1, 2020, onward reflecting the 15 minute unit. Plan Review staff will assist in watching for this, but the Case Manager should own the responsibility.

All authorizations done on paper for these services will have to be manually resent to the provider effective July 1, 2020. New authorizations with the corrected codes will be made available on Business Tools prior to June 1, 2020.

Each Case Manager should review the authorizations for their cases (paper and in Therap) between May 15 and July 1, 2020, in order to ensure that they are correct and services will be provided without decrease or interruption.

Other Information

The rates for these services will not change as a result of this code change. The hourly rates will simply be divided by four (4) and that will be used as the 15 minute rate. Reports in R2D2 will be split to show the changes until DDSN is no longer able to bill the previous codes (12 months). Providers that are reporting services should continue to report billing information on paper or DSAL in the same format and DDSN staff will make the conversion.

Q&A Skype

A Skype session for Questions will be held on <u>May 20, 2020, at 1:30 pm</u> in order to answer any questions for Case Managers or other staff. The link for the session is below:

Join online meeting

Join by Phone +18035671681,,845352307# (Dial-in Number) English (United States)

Find a local number

Conference ID: 845352307

Please contact any of the individuals below with questions:

Jennifer Jaques - jjaques@ddsn.sc.gov Lori Manos - <u>Imanos@ddsn.sc.gov</u> Ben Orner - <u>borner@ddsn.sc.gov</u> Melissa Ritter - <u>mritter@ddsn.sc.gov</u>

Attachment

Attachment: Table of Code Changes for Informational Purposes Only

Service and current code	New code	Unit of Measure	New Unit of Measure
X0247 - UAP Attendant Care Services	S5125	1 hr	15 min
X6986 - Adult Companion Services	S5135	1 hr	15 min
X6987 - Adult Day Health Care Services	S5102	1 day	1 day
X2045 - Adult Day Health Care Nursing Services	S5105	1 day	1 day
X0241 - Attendant Care/Personal Assistance	S5125	1 hr	15 min
X0243 - Attendant Care/Personal Assistance	S5125	1 hr	15 min
X0247 - Self-Directed Attendant Care (UAP Option)	S5125	1 hr	15 min
X1001 - Career Preparation Services	T2014	1/2 day	1/2 day
X1003 - Day Activity	T2020	1/2 day	1/2 day
X1002 - Employment Services - Group Employment Services	H2025	1/2 Day	1/2 Day
X1002 - Employment Services - Individual Employment Services	H2025	1 hr	15 min
H2025 - Employment Services (Individual)	H2025	1 hr	15 min
X1000 - Residential Habilitation: Daily	T2016	1 day	1 day
X6974 - Residential Habilitation: Hourly	T2017	1 hr	15 min
X6975 - Residential Habilitation: Daily	T2016	per night	per night
X7028 - Respite Care in participant's home or other private residence or Lic Group home	T1005	1 hr	15 min
X6985 - Respite care services	T1005	1 hr	15 min
S5150 - Respite care services	T1005	1 hr	15 min
X1916 - Medical Equipment	T2029		
X1915 - Medical Supplies	T2028		
x1922 - Medical Supplies or Medical Equipment/Assistive Technology or Consultation/Repair	T2028		
x1922 - Medical Supplies or Medical Equipment/Assistive Technology or Consultation/Repair	T2029		
G0177 - Support Center Services	S5151	1/2 day	1/2 day