

**MEMORANDUM**

TO: Executive Directors, DSN Boards and CEOs, Contracted  
Service Providers of Case Management, Case Management Supervisors

FROM: Constance Holloway, Esq. *clh*

DATE: September 9, 2025

SUBJECT: Caregiver Coaching Update

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The purpose of this memo is to inform Case Management providers that Caregiver Coaching services through the Intellectual Disability/Related Disabilities (ID/RD) Waiver are now operational. The Office of Intellectual and Developmental Disabilities (OIDD) provided Caregiver Coaching training for Case Managers on June 25, 2025. The Qualified Provider list can be accessed on the OIDD website. Caregiver Coaching equips family caregivers with the skills and resources necessary to manage the participants' behavioral and associated needs at home.

For additional information about this service, please refer to the ID/RD Waiver Manual. If you have any questions, contact Jennifer Jaques at (803) 898-9729 or [jjjaques@ddsn.sc.gov](mailto:jjjaques@ddsn.sc.gov).

Thank you.