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## **MEMORANDUM**

**TO:** Executive Directors, DSN Boards and CEOs, Contracted  
Service Providers of Case Management, Case Management Supervisors

**FROM:** Lori Manos, Associate State Director-Policy *Lori C Manos*

**DATE:** June 9, 2025

**SUBJECT:** Caregiver Coaching and Medically Complex Children Waiver Training

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The purpose of this memo is to inform Case Management providers that training will be conducted on June 25, 2025, at 10:00 AM. The purpose of the training is to discuss updates to the Medically Complex Children Waiver and Caregiver Coaching (CC). Caregiver Coaching is a new service being added to the Intellectual Disability/Related Disabilities (ID/RD) waiver that focuses on enabling the health, safety, well-being and continued community integration of waiver participants by equipping family caregivers with the skills and resources necessary to manage the participants' behavioral and associated needs at home.

The South Carolina Office of Intellectual and Developmental Disabilities (OIDD) encourages all case managers to attend the training. Minimally, each case management agency must ensure that at least one member of your staff is present.

Questions regarding this training should be directed to Jennifer Jaques at (803) 898-9729 or [jjjaques@ddsn.sc.gov](mailto:jjjaques@ddsn.sc.gov).

### **Microsoft Teams**

**[Join the meeting now](#)**

Meeting ID: 218 638 184 483 5

Passcode: 6NX7WV7t

### **Dial in by phone**

+1 803-567-1681

Phone conference ID: 812 787 586#