

Constance Holloway, Esq.
State Director
Courtney Crosby
Chief of Staff
Carolyn Benzon
General Counsel
Janet Brock Priest
Associate State Director
Operations
Lori Manos
Associate State Director
Policy
Mary Long
Interim Chief Financial Officer
Greg Meetze
Chief Information Officer



COMMISSION
Eddie L. Miller
Chairman
Michelle Woodhead
Vice-Chairman
Gary Kocher, M.D.
Secretary
Barry D. Malphrus
David L. Thomas

MEMORANDUM

TO: Executive Directors, DSN Boards of Case Management
CEOs, Contracted Service Providers of Case Management
and Case Management Supervisors

FROM: Lori Manos, Associate State Director-Policy *lm*

DATE: April 14, 2025

RE: Continuation of Training Tuesdays Series

In July of 2024, DDSN began offering a new series of case management training opportunities called “Training Tuesdays.” The purpose of this series was to be supportive of ongoing training needs in the case management provider network. Since that time, monthly trainings have been held on the second Tuesday of each month covering an array of topics including assessment and planning, service authorization, residential services, and more.

Unfortunately, these training opportunities have not been well attended by the case management provider network, with an average of only about 20 case managers and supervisors in attendance each month. DDSN continues to see evidence of training needs via annual compliance reviews, questions received from case management staff, incidental case note reviews, and constituent contacts to DDSN state office.

DDSN would like to continue offering regular training opportunities but would like to ensure that training content is relevant, training is scheduled in a manner that makes it accessible, and that case management providers have a vested interest in attending. If participation does not increase, this training series will not be continued into the new fiscal year. As a case management provider, if you have been attending the Training Tuesday series and would like the series to continue, or have suggestions for improvement, we would like to receive your feedback. If you have suggestions for other supportive training opportunities that DDSN may be able to provide, we would appreciate that information as well. Please contact Melissa Ritter (mritter@ddsn.sc.gov) or (803) 898-5120 to provide feedback on the Training Tuesdays series or to recommend other training opportunities.