

MEMORANDUM

TO: Executive Directors of DSN Boards; Executive Directors of Contracted Private Providers; Chief Financial Officers; Case Management Supervisors; Residential Directors

FROM: Constance Holloway, Office Director *CDH*

DATE: October 22, 2025

SUBJECT: Residential Services Rate Migration

The Department of Health and Human Services (DHHS) advised that the rates for Residential Habilitation services provided in all settings will be increased effective November 1, 2025. As a result, Therap will migrate the authorizations impacted by the rate increase. Therap will end the current service authorizations, with the old rate effective October 31, 2025, and issue new service authorizations effective November 1, 2025, with the new rate.

The migration will occur on October 27, 2025. Authorizations that are issued between the migration and the end of October (10/27/25- 10/31/25) will need to have an end date of October 31, 2025, and a new authorization will need to be issued with a start date of November 1, 2025. Providers can manually acknowledge authorizations or Therap will be running a script to automatically acknowledge authorizations and assign them to program sites by October 31, 2025. If you have any questions, please contact Jennifer Jaques at jjjaques@ddsn.sc.gov or (803) 898-9729.

Thank you.