



DDSN Executive Memo

TO: FINANCE DIRECTORS
EXECUTIVE DIRECTORS/CEO'S

FROM: W. CHRIS CLARK, CPA, CGMA
CHIEF FINANCIAL OFFICER

DATE: JULY 26, 2019

RE: Case Management Prospective Payment

Due to a system glitch, the August payment and reports for the prospective case management erroneously excluded certain persons from the download file. The glitch related to the conversion to fee-for-service and a change in the data set we query for the information needed to make payment. We identified the problem after a few providers contacted us to express their concern over the apparent error. We appreciate those providers who notified us so timely about their concerns. We immediately tested the data and did in fact find that names were excluded. We are in the process of rectifying the situation. You will be receiving, in short order, an additional payment and report for the persons erroneously excluded from your payment.

If you should have any questions, please contact Casey Sternenberg at csternenberg@ddsn.sc.gov or 803-898-9702. We apologize for this error and the inconvenience.