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**South Carolina
Department of Disabilities
and Special Needs**

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MEMORANDUM

TO: Case Management Services Providers
Residential Services Providers

FROM: Janet Brock Priest, Associate State Director - Operations

DATE: December 8, 2022

SUBJECT: Residential Services Referrals Through Therap

A handwritten signature in blue ink that reads "JB Priest".

Several providers of Case Management Services have asked for a way to securely and efficiently send information about people seeking Residential Habilitation or ICF/IID Services to potential Residential Services providers. Therap has created functionality which will allow case managers to upload informational documents, select Residential Services provider(s) to whom the information will be sent, send the information, and communicate with potential providers. Because this functionality will be available to both Case Management Services providers and Residential Services providers, two (2) virtual training sessions will be held; one (1) directed to Case Management Services providers and one (1) directed to Residential Services providers. Below are the dates, times, and links to register for each session.

Case Management: 12/20 @ 9 am - Registration link:
https://therapservices.zoom.us/webinar/register/WN_J5MLXxh3TN2N_z5J0SzkMq

Residential Services: 12/21 @ 9am - Registration link:
https://therapservices.zoom.us/webinar/register/WN_eAI-6suNR0afJsLCEAOrxg

Following these training sessions, each session will be posted to the South Carolina page of the Therap Help & Support Site (<https://help.therapservices.net/app/south-carolina>) and will be available for future learning and reference.

DDSN hopes you will find this functionality helpful and efficient. If you have questions about these training opportunities, please contact scsupport@therapservices.net.

Thank you for all you do to support South Carolinians with disabilities.