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M E M O R A N D U M

- TO: Case Management Provider Executive Directors Case Management Supervisors
- FROM: Harley T. Davis, Ph.D, Chief Administrative Officer Lori C. Manos, Associate State Director- Policy
- DATE: October 13, 2022
- RE: Revised Directive 505-02-DD: Death Reporting and its impact on Case Managers

On October 11, 2022, the DDSN Policy Committee approved a revision to the DDSN Death Reporting Directive: 505-02-DD. This revision will impact Case Managers as they will now have a responsibility for reporting deaths among Waiver participants in the community. The revised Directive will be presented to the full DDSN Commission for approval at their next regular meeting on October 20, 2022, and, pending full DDSN approval, will be effective November 1, 2022.

DDSN has planned a training for Case Managers during the Case Management Workgroup Meeting on October 26, 2022, to address this revision. The training will be recorded for those unable to attend. However, due to the short turn-around period, DDSN is providing this notice of training and guidance ahead of time. The attached guidance provides general information for Case Managers.

In order to assist providers with their implementation of the revised directive, please review the revised directive and attached guidance, and submit your questions in advance of the October 26th training to <u>qualitymanagement@ddsn.sc.gov</u>.

Thank you for your continued services to individuals and families with disabilities in South Carolina.

Case Management Impact Changes to Directive 505-02-DD: Death Reporting

- Who: All Waiver Case Managers
- **What:** New Responsibilities to report deaths of Waiver Participants in the community
- When: Effective November 1, 2022

Where: Incident Management System on the DDSN Applications Portal

- **How:** Training will be provided during the Case Management Workgroup Meeting on October 26, 2022 at 10:00 AM. (Teams Meeting) This meeting will be recorded for those who are unable to attend.
- **Why:** In order to provide quality assurance oversight, DDSN is responsible for tracking relevant information on the deaths of all persons enrolled in a DDSN operated HCB Waiver. When the death occurs in the absence of any other direct service provider, the Waiver Case Manager is responsible for reporting to DDSN.

Going forward, <u>Case Managers will have a responsibility to report deaths of Waiver</u> <u>participants when there is not a direct service provider responsible for that report.</u> This will include submitting the initial and final death reports in the Incident Management System. The initial report will include basic details surrounding the individual's death. Since the Case Manager is reporting for participants who are not receiving residential services, the reporting process will be streamlined as noted in the attached examples.

In order to assist providers with their implementation of the revised directive, please submit your questions in advance of the training to <u>qualitymanagement@ddsn.sc.gov</u>.



SOUTH CAROLINA DEPARTMENT OF DISABILITIES AND SPECIAL NEEDS **Report of Death**

Part I: Initial Report

2022DR0123							
Notification to SLED: Yes- Date:	□ Not required		Notification to DHEC Yes- Date:		e:	□ Not Required	
Name of Deceased:	First		Middle		Last		
DOB: (mm/dd/yy)	Age:	Sex:		Race:			
Provider/Regional Center Reporting Death: County:							
Region: Midlands Piedmont Coastal Pee Dee							
Type Facility: DDSN Contracted Provider DDSN Regional Center DDSN Operated Facility							
Individual's residence: Lives at home with family/guardian or in own home CRCF CTH-I SLP-I SLP-II Other (specify):			Smith CTH II) individual			How long has individual lived at this residence:	
□ At home with family or in own home □ CRCF □ CTH □ ICF □ SLP II, Carolina Day □ Day program □ Hospital □ Regional Center (ICF/IID) □ Other (specify): □					location of death: (i.e., Main St. CTH y Services, At home with family)		
Primary medical diagnosis:							
1. 2.							
3. 4.							
Medical Devices and Conditions: Did individual have: (Mark all that apply) N/G Tube G-Tube J-Tube J/G Tube Trach Seizures Dysphagia Gastro Reflux Indicate last Nutritional Management Evaluation date: Type of diet: Time last ate: Briefly describe Physical Management and Nutritional Management Plan/Program (If applicable):							
Date of death: m(m/dd/yy)	Time of	f Death:		Shift: (If appli		and ard	
		·	🗆 AM 🗖 F	PM 🛛 1	^{зс} П	$2^{nd} \square 3^{rd}$	
Suspected Cause of Death: Death was Expected Unexpected/Unexplained							
Cause of Death Category: Accident Terminal illness Natural Causes Aspiration Bowel obstruction, Dehydration,							
Seizures Sepsis/infection Events leading to death:							
Attending Physician:	Autopsy done: Yes No If no, indicate reason:						
Consent obtained: Yes No Coroner notified: Yes No							
Parent/Guardian/Primary Correspondent: Name Address When notified: By whom:							
Name: Signature: Executive Director/ CEO (or designee for Executi	ve Director/ CEO)					Date	

The information shaded in blue will be pulled from the participant's record in CDSS. The Case Manager will not be responsible for entering this information.

The information shaded in orange will not be required when the individual's residence is "at home with family." Direct service providers must enter this information when the location of death is a licensed facility.

SOUTH CAROLINA DEPARTMENT OF DISAB Report of Death Part II: Final Repo						
2022DR0123						
Note: An internal Administrative Review will be conducted of all deaths as required in DDSN Directive 505-02-DD. Results of all reviews must be submitted via the Incident Management System within 10 days of the death.						
Name of Deceased:	Date of Death:					
Provider:						
County:						
Region: Midlands Piedmont Coastal Pee Dee						
Type Facility: DDSN Contracted Provider DDSN Regional Center DDSN Operated Facility						
Location of Death:						
Time of Death:	Shift:					
Suspected Cause of Death:						
Death was:						
Cause of Death Category:						
Events Leading to Death:						
Additional Information:						
Review Outcome: *Results of Administrative Review:						
*Date of Case Manager's last Face to Face Contact with the individual:						
*Are Corrective Actions Required to mitigate/prevent future incidents? Yes No If yes, please describe: (Mandatory if "Yes" is checked above.)						
Additional Comments:						

The information shaded in blue will be automatically pulled from the initial death report. <u>The Case Manager will not be required to re-enter this information.</u>

The Administrative Review section on the Final Report should include information about the participant's services and any concerns noted during prior monitoring visits. The purpose of this section is to ensure that any concerns for the participant's health, safety, or welfare received appropriate follow-up.