

Provider Scoring for FY22 Contract Compliance Reviews

For FY22, the Provider Scoring Summaries will appear different, due to a change in the organization of the Key Indicators for individual services. In the past, provider staff qualifications and training indicators were grouped within the Administrative Indicators section of the report. For FY22, the qualifications and training sections have been placed within the individual service area. The foundation for a good service delivery system is set with qualified and well trained staff. In addition, the compliance scores within the service areas have been divided into subsets to address distinct components of service delivery, such as assessment, planning, and monitoring.

The scores reflected in the Contract Compliance Reviews include a sample of selected indicators measured within a service area for a sample of individual participants (approximately 5%). Providers continue to be responsible for Standards and Directives which may not be included for measurement during the current review process.

Provider Compliance Scores will be displayed in the following format, for services applicable to the agency:

Administrative Indicators				
	Met	Not Met	Total Reviewed	% Compliant
Administrative Indicators				

Case Management				
	Met	Not Met	Total Reviewed	% Compliant
Program Administration				
Intake				
Non-Waiver Case Management				
Waiver Case Management				
Waiver Activities				
Case Management Composite <i>(Composite score based on weighted average of Program Administration, Intake, Non-Waiver Case Management, Waiver Case Management, and Waiver Activities. The weight of each section will be dependent on the number of files reviewed for that section.)</i>				
	Met	Not Met	Total Reviewed	% Compliant
Provider Qualifications				
Provider Training				
Staff Qualifications Composite <i>(Composite of Provider Qualifications and Provider Training sections.)</i>				

Day Services				
	Met	Not Met	Total Reviewed	% Compliant
Day Service Delivery				
	Met	Not Met	Total Reviewed	% Compliant
Provider Qualifications				
Provider Training				
Staff Qualifications Composite <i>(Composite of Provider Qualifications and Provider Training sections.)</i>				

Employment Services				
	Met	Not Met	Total Reviewed	% Compliant
Employment Service Delivery				
	Met	Not Met	Total Reviewed	% Compliant
Provider Qualifications				
Provider Training				
Staff Qualifications Composite <i>(Composite of Provider Qualifications and Provider Training sections.)</i>				

Residential Habilitation Services				
	Met	Not Met	Total Reviewed	% Compliant
New Admissions				
Comprehensive Functional Assessment				
Residential Support Plan				
Quarterly Review				
Behavior Supports and Interventions				
Healthcare				
Health/Safety/Personal Growth				
Residential Habilitation Composite <i>(Composite score based on weighted average of New Admissions, Comprehensive Functional Assessment, Residential Support Plan, Quarterly Review, Behavior Supports and Interventions, Healthcare, and Health/Safety/Personal Growth. The weight of each section will be dependent on the number of files reviewed for that section.)</i>				
	Met	Not Met	Total Reviewed	% Compliant
Provider Qualifications				
Provider Training				
Staff Qualifications Composite <i>(Composite of Provider Qualifications and Provider Training sections.)</i>				

Early Intervention Services				
	Met	Not Met	Total Reviewed	% Compliant
Program Administration				
	Met	Not Met	Total Reviewed	% Compliant
Early Intervention Service Delivery				
	Met	Not Met	Total Reviewed	% Compliant
Provider Qualifications				
Provider Training				
Staff Qualifications Composite <i>(Composite of Provider Qualifications and Provider Training sections.)</i>				