



DDSN Executive Memo

**TO: EXECUTIVE DIRECTORS OF DSN BOARDS and
CEOS OF CONTRACTED PROVIDERS WITH CASE MANAGEMENT
CASE MANAGEMENT SUPERVISORS**

FROM: SUSAN KREH BECK, ED.S., LPES, NCSP, ASSOCIATE STATE DIRECTOR, POLICY *SKB*

DATE: MAY 27, 2021

**RE: Process for Appeal and Reconsideration Decisions and Conflict Free Case
Management-Posting of Training Materials**

The purpose of this memo is to notify Case Managers of the posting of materials presented at the Appeal and Reconsideration and Conflict Free Case Management trainings which were held May 15, 2021, and May 25, 2021. As noted in the [April 23, 2021 Executive Memo](#), these sessions were held to present information on a change in Directive 535-11-DD: Appeal and Reconsideration Decisions, and approval of Directive 535-17-DD: Conflict Free Case Management.

The Appeal and Reconsideration presentation and the Conflict Free Case Management Presentation along with the Conflict Free Flyer (to be used as a tool to aid case managers in discussion of the requirement for conflict free service provision) have all been posted and are located at: Business Tools > Case Management Tools.

Questions regarding these topics may be directed to Melissa Ritter at mr Ritter@ddsn.sc.gov or (803) 898-5120.

Thank you.