



## **MEMORANDUM**

October 11, 2019

**TO:** DSN Boards  
QPL Providers

**FROM:** Casey Sternenberg  
Cost Analysis Division, DDSN

**SUBJECT:** Revised Outlier Process

Many of you are asking for an update on your outlier requests. We have identified that the existing outlier process is flawed and needs a major overhaul. We have been reviewing the existing process and developing a revised process that we think will be well received by the provider network and will address the existing weaknesses in the system. The new process will be much more efficient, will expedite review and decisions being made timely, will ensure timely communication of funding awards and denials, and a waiting list will be developed. The revised process will look much different than it does now.

Our intent is to share information on the new process at the November 5<sup>th</sup> Finance Workgroup meeting. Please hold off on submitting additional outlier requests at this time. Also, for those you have already submitted requests, please understand that they are in a holding pattern due to the overhaul of the process.

Should you have any questions, please contact Casey Sternenberg at [csternenberg@ddsn.sc.gov](mailto:csternenberg@ddsn.sc.gov)