

Michelle G. Fry, J.D., Ph.D.
State Director
Constance Holloway
General Counsel
Tracey Hunt
Chief Financial Officer
Janet Priest
Interim Associate State Director
Operations
Lori Manos
Associate State Director
Policy



3440 Harden Street Extension
Columbia, South Carolina 29203
803/898-9600
Toll Free: 888/DSN-INFO
Home Page: www.ddsn.sc.gov

COMMISSION
Stephanie M. Rawlinson
Chairman
Barry D. Malphrus
Vice Chairman
Robin B. Blackwood
Secretary
Gary Kocher, M.D.
Eddie L. Miller
David L. Thomas
Michelle Woodhead

MEMORANDUM

TO: Executive Directors, DSN Boards of Case Management
CEOs, Contracted Service Providers of Case Management
Case Management Supervisors
Robert Decker, Charles Lee Fiscal Agent

FROM: Lori Manos, Associate State Director-Policy *fm*

DATE: March 31, 2022

SUBJECT: Electronic Visit Verification (EVV)-Implementation Delayed

The purpose of this memo is to notify Case Managers that the implementation of EVV has been delayed due to technical development issues. A new go live date has not yet been determined, but will be announced soon. A communication was sent via email to all participant-directed workers (those receiving payroll services from the Charles Lea Center) who previously responded to DDSN's previous requests for submission of Device IDs and/or notification of the worker's intent to use to use Interactive Voice Response (IVR) via a landline telephone.

While the delay is regrettable, this provides those participant directed workers who have not yet responded to DDSN's request for information additional time to submit the required information.

Case Managers are asked to contact all recipients of Participant-Directed services to confirm their awareness of the requirement for EVV and to ensure their workers have followed up. Case Managers may inform workers with questions to submit those to: evvinformation@ddsn.sc.gov.

Questions from case managers may be directed to Melissa Ritter (mritter@ddsn.sc.gov) or Janis Moore (Janis.moore@ddsn.sc.gov). Thank you.