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MEMORANDUM

TO: Executive Directors, DSN Boards of Case Management CEOs, Contracted Service Providers of Case Management, Case Management Supervisors

FROM: Lori Manos, Associate State Director-Policy *Lori C Manos*

RE: Conflict Free Case Management

DATE: December 18, 2023

As you are aware, federal regulation 42 CFR 441.301 requires that assessment and coordination of services be provided separately from the delivery of services. DDSN has been monitoring individuals whose services are still in conflict and has received progress updates from each provider.

This memo serves as a reminder that the deadline to deconflict cases is December 31, 2023. DDSN has been working with DHHS on a resolution for the individuals in conflict who receive HASCI services and are unable to transfer due to provider unavailability. Because there can be no extensions of the December 31, 2023 deadline, any waiver case management authorizations still in effect after the deadline will be terminated.

Questions regarding Conflict Free Case Management may be directed to Janis Moore at janis.moore@ddsn.sc.gov.

Thank you.