



EXECUTIVE MEMO

To: Executive Directors, DSN Boards
CEOs, Private Providers
Therap Security Administrators

From: CFO Pat Maley

Re: Implementation of Two-Factor Authentication Information Security Feature

Date: July 20, 2021

DDSN Executive Memo, dated June 28, 2021, sets forth the implementation plan for Therap's two-factor authentication (2FA) security feature. This memo can be found at the following link: [click here to view](#).

The final implementation step will be delayed one week from Wednesday, July 21st to Tuesday, July 27th. On Tuesday, July 27th, DDSN will start enforcing 2FA for all remaining users that have not had 2FA enabled by their organization's Therap Security Administrator.

All 2FA methods to implement instructions (phone app, phone text, or email) can be found at link in the above paragraph. If non-TSA users require assistance with 2FA or passwords, please contact your organization's TSA. If TSAs need assistance, please call DDSN's help desk at (803) 898-9767.

Thank you in advance for your cooperation in implementing 2FA, which is critical to dramatically improving the security of our health information and mandatory for Therap to be in compliance with South Carolina state government requirements.

The point of contact for the TFA Project is Chief Information Security Officer Kareem Briggs, who can be contacted at email kareem.briggs@ddsn.sc.gov or desk phone (803) 898-9706.