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**MEMORANDUM**

**TO:** DSN Board Executive Directors

**FROM:** Lori Manos, Associate State Director-Policy

**DATE:** November 29, 2022

**SUBJECT:** Electronic Visit Verification Implementation Postponed

The South Carolina Department of Health and Human Services (SCDHHS) previously announced Electronic Visit Verification (EVV) for in-home services would be implemented December 11, 2022 for the Intellectual Disability and Related Disabilities, Community Supports, and Head and Spinal Cord Injury Waivers. The purpose of this memo is to notify DDSN contracted providers that the implementation of EVV for the DDSN Waivers has been postponed. Please see the attached Medicaid Bulletin regarding the delay. A new implementation date has not yet been determined.

Questions may be directed to Melissa Ritter ([mritter@ddsn.sc.gov](mailto:mritter@ddsn.sc.gov)) or Janis Moore ([Janis.moore@ddsn.sc.gov](mailto:Janis.moore@ddsn.sc.gov)).

Thank you.

Nov. 22, 2022  
MB# 22-030

## MEDICAID BULLETIN

**TO: CLTC and Disabilities and Special Needs In-home Service Providers**

**SUBJECT: Postponement of EVV Launch for SCDDSN-operated Waiver Programs**

The South Carolina Department of Health and Human Services (SCDHHS) is postponing the previously announced launch of the electronic visit verification (EVV) system for providers rendering in-home services to Healthy Connections Medicaid members participating in the three waivers operated by the South Carolina Department of Disabilities and Special Needs (SCDDSN). This includes the Community Supports (CS), Head and Spinal Cord Injury (HASCI) and Intellectual Disability and Related Disabilities (ID/RD) waivers.

In response to stakeholder feedback, SCDHHS is reevaluating its implementation plan for extending EVV usage to in-home services provided through the SCDDSN-operated waiver programs. As the agency reevaluates its strategy it will continue to review the feedback it has received with a focus on easing the administrative burden on providers while still meeting the regulatory requirements of the 21<sup>st</sup> Century Cures Act.

**During this reevaluation period, SCDHHS recommends providers temporarily pause enrollment and training efforts related to the EVV rollout until the agency issues updated guidance.** SCDHHS will provide further information in the near future regarding EVV timelines, trainings and requirements.

The information listed above only pertains to providers who render services to participants in the waivers mentioned in this bulletin. This bulletin does not affect any EVV requirements for providers who render services through the state's four community long-term care (CLTC) and children's waiver programs (the Community Choices, HIV/AIDS, Mechanical Ventilator Dependent, and Medically Complex Children waivers).

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.

/s/  
Robert M. Kerr