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**MEMORANDUM**

**TO:** Executive Directors, DSN Boards of Case Management  
CEOs, Contracted Service Providers of Case Management  
Case Management Supervisors

**FROM:** Lori Manos, Associate State Director-Policy *fm*

**DATE:** February 28, 2023

**SUBJECT:** Conflict Free Case Management Transition

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In June 2021, providers began the process of identifying participants whose services were in conflict as required by federal regulation 42 CFR 441.301. Conflict-Free Case Management (CFCM) requires that assessment and coordination of services be provided separately from the delivery of services.

The following timelines were established:

20% of the total number of statewide participants identified must be de-conflicted.	12/31/2021
50% of the total number of statewide participants identified must be de-conflicted.	12/31/2022
100% of the total number of statewide participants identified must be de-conflicted.	12/31/2023

Providers have now submitted year two data for participants whose services are no longer in conflict. Attached, please find a map and county listing of the number of participants by county whose services are still in conflict. As a reminder, all participants must be deconflicted by December 31, 2023.

Case Manager providers who still have cases in conflict are strongly encouraged to hold provider fairs and give participants and families the opportunity to meet with different providers so they can make an informed choice regarding a new Case Manager provider. Participants and families can choose their new provider in advance so the receiving provider can have the opportunity to hire and train additional staff. This will ensure a smooth transition.

If you have questions, please contact Janis Moore at [janis.moore@ddsn.sc.gov](mailto:janis.moore@ddsn.sc.gov). Thank you.

Attachments



County	cases in conflict remaining as of 2/2023	County	cases in conflict remaining as of 2/2023
Abbeville County	0	Greenwood County	0
Aiken County	0	Hampton County	0
Allendale County	0	Horry County	141
Anderson County	12	Jasper County	0
Bamberg County	27	Kershaw County	28
Barnwell County	0	Lancaster County	35
Beaufort County	38	Laurens County	35
Berkeley County	0	Lee County	27
Calhoun County	15	Lexington County	0
Charleston County	263	Marion County	43
Cherokee County	71	Marlboro County	32
Chester County	21	McCormick County	0
Chesterfield County	189	Newberry County	46
Clarendon County	106	Oconee County	0
Colleton County	0	Orangeburg County	52
Darlington County	4	Pickens County	0
Dillon County	53	Richland County	0
Dorchester County	0	Saluda County	0
Edgefield County	0	Spartanburg County	0
Fairfield County	0	Sumter County	114
Florence County	124	Union County	0
Georgetown County	70	Williamsburg County	0
Greenville County	0	York County	156