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MEMORANDUM

TO: Executive Directors, DSN Boards of Case Management, Day Programs and Residential Services
CEOs, Contracted Service Providers of Case Management, Day Programs and Residential Services
Case Management Supervisors
Day Program Directors
Residential Directors
Employment Specialists

FROM: Lori Manos, Associate State Director-Policy *fm*

DATE: February 27, 2024

RE: Rate Migration Authorizations in Therap

The rates for Residential Habilitation, Waiver Case Management, Day Activity, Career Preparation, Community Services, Employment – Individual and Group and Waiver Case Management services were increased. As a result, Therap ended the current service authorizations, with the old rate effective February 29, 2024 and issued new service authorizations effective March 1, 2024 with the new rate.

If you experience any data entry or billing issues caused by the total unit calculation on an authorization, contact Therap for assistance at Scratemigration@therapservices.net. The email must include the Authorization Form ID and detailed information regarding the units that need updating. As a reminder, any adjustment that is made to authorized units must be supported by required documentation and must not exceed the total units approved. Please do not include any Protected Health Information (PHI) in your email communication to Therap.

Thank you.